

Quality Policy

The management of South West Steels Supplies Ltd) are dedicated to providing a high standard of quality for their products and services and are dedicated to maintaining a quality management system, to help ensure that their products and services meet Customer requirements within agreed parameters of Cost, Quality, and Delivery. Key performance Indicators are used to measure the conformance to the above criteria and this information is used as drivers for the continuous Improvement programme throughout the Company`s.

The company defines Quality, as the conformance of their Products and Services to meet the requirements of their Customer specification and comply with industry standards and current legislation.

Systems and processes are open to constant examination and review by all company personnel, customer feedback and independent third parties, which drive continuous improvement.

The company has established and maintain a good reputation for responsible practices and dedicated Customer care, which is supported by the company`s ethical culture, skilled committed staff, and quality control over its services and products. It is the company`s policy to operate to these standards continuously and to implement and register to BSEN 1090-1: 2009 + A1:2011 standards external certification and regular review.

Suppliers to the company`s are checked to ensure competence and will be actively encouraged to improve the quality and reliability of their services and products.

The company will comply with all legislation relevant to its particular industry sector together with the Health and Safety at Work Act 1974.

The company has identified the need to develop responsible policies towards the community and that the interests of industry will not be served at the expense of the environment.

It is the company`s belief that, in applying these Standards, policies and procedures it will be able to provide sustainable Products & Services to it`s Customers, Industry and current legislation accordingly.

This policy has been endorsed by Mr. Mark Derrick, Director with full support of the management, and the workforce.

Signed  on behalf of **South West Steel Supplies Ltd**

Name: Mark Derrick

Position: Director

Date: 22/05/2018